



Support for your loved one

Peace of mind for you

Care Management

Concerned a loved one isn't getting the right care? Rest easy with an in-person assessment by a certified care manager. An expert in evaluating the needs of families just like yours will make recommendations and coordinate care.

- **WHO:** A care manager with the expertise to help plan and problem-solve for people in need of care and oversight.
- **WHAT:** A full evaluation of your loved one's condition, medical history, and home environment, plus recommendations for care, home safety, community programs and more.
- **WHERE:** The assessment may be conducted wherever the individual lives, including a private home or assisted living facility.
- **WHEN:** We'll coordinate with you to schedule a convenient date and time for a care manager to make a visit to the person you're concerned about.
- **WHY:** If you have a family member, friend or neighbor that you've been looking after, this is an opportunity to have an expert create a plan to help.
- **WHAT'S NEXT:** After the assessment, our specialists are available to review it with you and help follow through on the care plan.

Confidential assistance 24 hours a day, 7 days a week
24/7 DONCEAP Assistance Line:

1-844-DONCEAP (1-844-366-2327) | Domestic
888-262-7848 TTY | 001-866-829-0270 International
DONCEAP.foh.hhs.gov

